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UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA

EDUARDO MUNOZ, individually and on
behalf of all others similarly situated,

Plaintiff,

vs.

7-ELEVEN, INC., a Texas corporation,

Defendant.

Case No. 2:18-cv-03893 RGK (AGR)

**DEFENDANT'S NOTICE OF
MOTION AND MOTION FOR
SUMMARY JUDGMENT, OR, IN THE
ALTERNATIVE, SUMMARY
ADJUDICATION; MEMORANDUM
OF POINTS AND AUTHORITIES**

Date: May 13, 2019
Time: 9:00 a.m.
Place: Courtroom 850

Complaint Filed: May 9, 2018
First Am. Comp. Filed: July 9, 2018
Trial Date: July 2, 2019

TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD HEREIN:

PLEASE TAKE NOTICE that on May 13, 2019, at 9:00 a.m., or as soon thereafter as the matter may be heard, in Courtroom 850 of the United States District Courthouse, located at 255 East Temple Street, Los Angeles, California, before the Honorable Judge R. Gary Klausner presiding, Defendant 7-Eleven, Inc. (“Defendant”) will, and hereby does, move this Court pursuant to Federal Rule of Civil Procedure 56 for summary judgment in favor of Defendant and against Plaintiff Edwardo Munoz (“Plaintiff”) as to all claims in Plaintiff’s Complaint. Alternatively, if for any reason this motion is not granted in its entirety, Defendant will, and hereby does, move this Court for an order of partial summary judgment, adjudicating that the Fair Credit Reporting Act (“FCRA”) violations Plaintiff alleges in this action against Defendant are not, and could not be, considered willful FCRA violations.

This motion is based on the Notice of Motion, the Memorandum of Points and Authorities, the Declarations of Julie R. Trotter and Kristin Cope, as well as the Exhibits attached thereto, the Request for Judicial Notice, and the Statement of Uncontroverted Facts and Conclusions of Law, as well as any other evidence and argument as may be presented to this Court prior to or at the hearing on this motion.

This motion is made following conference of counsel pursuant to L.R. 7-3, which took place on September 25 and 26, 2018. The parties have continued to meet-and-confer regarding the matters raised herein following this conference as well, and their remaining disputes are the result of good-faith disagreement.

Dated: April 8, 2019

CALL & JENSEN
A Professional Corporation
Julie R. Trotter
Kent R. Christensen
Delavan J. Dickson

By: /s/ Julie R. Trotter
Julie R. Trotter

Attorneys for Defendant 7-Eleven, Inc.

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1 **MEMORANDUM OF POINTS AND AUTHORITIES**

2 **I. INTRODUCTION**

3 Defendant 7-Eleven, Inc. (“7-Eleven”) terminated Plaintiff’s employment
4 because he had recently been convicted of assault, and, when given the opportunity to
5 provide additional details regarding the situation, he failed to do so. He filed this
6 lawsuit shortly thereafter.

7 This lawsuit does not contend 7-Eleven acted improperly when it terminated
8 Plaintiff’s employment. Rather, it is a class action lawsuit under the Fair Credit
9 Reporting Act (“FCRA”) that claims the disclosure and authorization form 7-Eleven
10 used to obtain a background check on Plaintiff (“Form”) violates the FCRA because it
11 contains *too much* information. Plaintiff seeks a multi-million dollar judgment as a
12 result. Not only does this defy common sense, it abuses the law as well. In fact, this
13 case should not have survived to this stage and should not be allowed to move past the
14 summary judgment stage for three reasons: (1) Plaintiff does not have Article III
15 standing; (2) the Form does not violate the FCRA; and (3) even presuming it did, the
16 violation could not be considered willful.

17 Plaintiff fabricated allegations to survive a motion to dismiss *and* obtain class
18 certification by claiming he was confused by what the Form authorized. (*See, e.g.*, Dkt.
19 No. 31 at 2:21-23; Dkt. No. 33 at 3:24-4:1; Dkt. No. 40-1, ¶ 4.) However, at deposition,
20 Plaintiff admitted that: (1) he understood 7-Eleven would conduct a criminal
21 background search on him; (2) he had no dispute with it doing so; (3) he only read a
22 couple sentences of the Form and spent just thirty seconds reviewing it before executing
23 it; and (4) after reviewing the Form in full at the deposition that he understood it. Had
24 these facts been honestly pled and stated earlier, the case would have never reached this
25 stage. Now that the cat is out of the bag, Plaintiff’s entire case must be dismissed for a
26 lack of standing.

1 Even if Plaintiff's case did not have fatal defects when it came to standing, his
2 claims fail as a matter of law because – as courts analyzing analogous disclosures have
3 held – the Form does not violate the FCRA's requirements. Further, given these
4 authorities, *even if* the Form was found to violate the FCRA's technical requirements,
5 such a violation could not possibly be considered willful. Therefore, this motion must
6 be granted.

7 **II. BACKGROUND**

8 Plaintiff applied to work for a position at one of 7-Eleven's Pasadena stores in
9 January 2018. (*See* Def.'s Statement of Uncontroverted Facts and Conclusions of Law
10 ("SOUF"), ¶ 1.) During the application process, the store manager told Plaintiff 7-
11 Eleven would have to complete a background check on him. (*See id.*, ¶ 2.) Plaintiff
12 agreed to this even though he understood it may mean he would not receive a position.
13 (*See id.*, ¶ 3.)

14 After Plaintiff was offered a position, 7-Eleven sent him an email on January 24,
15 2018 that included a hyperlink to access his new hire paperwork online. (*See id.*, ¶ 4.)
16 This email also informed Plaintiff that it should take approximately 30 minutes for him
17 to complete this paperwork, and that if he had any questions regarding the paperwork he
18 should contact 7-Eleven's HR department. (*See id.*, ¶¶ 5-6.)

19 After receiving this email, Plaintiff went to the store where he had applied to use
20 the store computer to complete the paperwork. (*See id.*, ¶ 7.) Plaintiff did not ask the
21 store manager any questions about the new hire paperwork while completing it at the
22 store, or call 7-Eleven's HR department with any questions about the new hire
23 paperwork. (*See id.*, ¶¶ 8-9.) He was aware of the instruction to call HR if he had any
24 questions about the new hire paperwork too. (*See id.*, at 10.)

25 One of the documents Plaintiff completed as part of the new hire paperwork was
26 the Form, which he has attached to his complaints as an exhibit. (*See id.*, ¶ 11.)
27 Although Plaintiff does not allege that the Form failed to include any information
28 required by the FCRA, he nevertheless contends it was confusing because it allegedly

1 included extraneous information – in particular, Plaintiff has focused on the Form
 2 including information required for obtaining a “consumer report” and “investigative
 3 consumer report” as those terms are defined by the FCRA.¹ (*See id.*, ¶¶ 12-14.)
 4 Plaintiff further contends he did not understand the Form due to this additional
 5 information, and would not have executed it if he had understood what it authorized.
 6 (*See id.*, ¶ 15.) However, at his deposition, Plaintiff admitted the following:

- 7 • He understood the Form was authorizing an investigation into his background
- 8 prior to his executing it;
- 9 • He had no problem with 7-Eleven conducting a criminal background check even
- 10 prior to his executing the Form;
- 11 • He would not be upset – even now – if 7-Eleven had only conducted a criminal
- 12 background check on him;
- 13 • He only took approximately thirty seconds to review the Form before executing
- 14 it;
- 15 • He only read a few sentences of the Form, and disregarded the rest;
- 16 • He did not ask the store manager – who was nearby while Plaintiff was
- 17 completing the new hire paperwork – or 7-Eleven’s HR any questions about the
- 18 Form before executing it;
- 19 • He understood his employment with 7-Eleven was terminated because of 7-
- 20 Eleven’s findings in a criminal background check, which he did not oppose 7-
- 21 Eleven obtaining; and
- 22 • When Plaintiff actually read the Form in its entirety, he understood it.

23 (*See id.*, ¶¶ 16-24.)

24 After Plaintiff executed the Form, 7-Eleven obtained a criminal background
 25 check on him pursuant to this authorization from the vendor it relies on for background
 26 checks, which showed he had a recent conviction for assault. (*See id.*, ¶ 25.) The

27 ¹ The Court previously relied on these allegations in part to deny 7-Eleven’s motion to
 28 dismiss. (*See* Dkt. No. 37 at 3.)

1 criminal background check is the only task that was completed due to Plaintiff
2 executing the Form – no other information on Plaintiff’s background was obtained or
3 sought pursuant to Plaintiff executing the Form. (*See id.*, ¶ 26.)

4 7-Eleven sent Plaintiff correspondence to the address he represented was his own
5 in his new hire paperwork giving him an opportunity to either dispute the accuracy of
6 the information in his criminal background check or provide 7-Eleven with additional
7 information concerning it, but Plaintiff never did. (*See id.*, ¶¶ 27-28.) Following
8 Plaintiff’s failure to respond to this correspondence, 7-Eleven ultimately terminated his
9 employment. (*See id.*, ¶ 29.) Altogether, Plaintiff worked at 7-Eleven for less than a
10 month. (*See id.*, ¶ 30.)

11 **III. LEGAL STANDARD**

12 A party may move for summary judgment on any claim or defense; summary
13 judgment should be granted if the movant is entitled to judgment based on the facts
14 where there is no genuine issue of dispute. *See* Fed. R. Civ. P. 56(a). As described in
15 detail by the Ninth Circuit, on a motion for summary judgment

16 [w]here the non-moving party bears the burden of proof at trial, the moving
17 party need only prove there is an absence of evidence to support the non-
18 moving party’s case. Where the moving party meets that burden, the burden
19 then shifts to the non-moving party to designate specific facts demonstrating
20 the existence of genuine issues for trial. This burden is not a light one. The
21 non-moving party must show more than the mere existence of a scintilla of
22 evidence. The non-moving party must do more than show that there is some
23 metaphysical doubt as to the material facts at issue. In fact, the non-moving
24 party must come forth with evidence from which a jury could reasonably
25 render a verdict in the non-moving party’s favor. In determining whether a
26 jury could reasonably render a verdict in the non-moving party’s favor, all
27 justifiable inferences are to be drawn in its favor.

28 *In re Oracle Corp. Sec. Litig.*, 627 F.3d 376, 387 (9th Cir. 2010) (internal quotation
marks and citations omitted).

29 **IV. DISCUSSION**

30 Plaintiff is pursuing two claims in this lawsuit. First, Plaintiff alleges 7-Eleven
31 willfully violated 15 U.S.C. § 1681b(b)(2)(A)(i) with the Form. (*See* Dkt. No. 23, ¶¶
32 31-41.) Specifically, Plaintiff contends that the Form violates 15 U.S.C. §

1 1681b(b)(2)(A)(i) because it is not “clear and conspicuous,” and also is not a standalone
 2 document. (*See id.*) As a result, Plaintiff claims he suffered an invasion of his privacy
 3 because 7-Eleven procured a consumer report after he executed the Form with these
 4 deficiencies. (*See, e.g.*, Dkt. 40 at 2:2-3, 6:25-7:5.) Plaintiff’s second claim is a
 5 derivative claim under California’s Unfair Competition Law (“UCL”). (*See* Dkt. No.
 6 23, ¶¶ 42-45.)

7 As explained below, there can be no genuine dispute that both claims fail
 8 because: (1) Plaintiff does not have Article III Standing to pursue his claims; (2) the
 9 Form complies with 15 U.S.C. § 1681b(b)(2)(A)(i); and (3) even if the Form did not
 10 comply with 15 U.S.C. § 1681b(b)(2)(A)(i)’s technical requirements, the violation
 11 could not be considered willful.

12 **A. Plaintiff Does Not Have Article III Standing**

13 A plaintiff must establish Article III standing in order to pursue a claim in federal
 14 court. *See Dutta v. State Farm Mut. Auto. Ins. Co.*, 895 F.3d 1166, 1172 (9th Cir.
 15 2018). To establish such standing, a plaintiff must prove: “(1) that he suffered an injury
 16 in fact, (2) that there is a causal connection between the injury and the conduct
 17 complained of, and (3) that it is likely, as opposed to merely speculative, that the injury
 18 will be redressed by a favorable decision.” *See id.* at 1173 (internal quotation marks
 19 omitted).

20 The plaintiff also bears the burden of proof to establish standing with the
 21 manner and degree of evidence required at the successive stages of the
 22 litigation. While at the pleading stage, general factual allegations of injury
 23 resulting from the defendant’s conduct may suffice, in responding to a
 24 summary judgment motion, the plaintiff can no longer rest on such mere
 25 allegations, but must set forth by affidavit or other evidence specific facts,
 26 which for purposes of the summary judgment motion will be taken to be
 27 true.

28 *See Washington Env’tl. Council v. Bellon*, 732 F.3d 1131, 1139 (9th Cir. 2013); *see also*
Ruiz v. Shamrock Foods Co., 2018 WL 5099509, at *6 (C.D. Cal. Aug. 22, 2018)
 (noting that “at the summary judgment stage, Plaintiffs must provide evidence
 demonstrating standing”).

1 Plaintiff cannot establish the first or second element of the standing analysis.

2 **1. Plaintiff Cannot Establish He Suffered An Injury In Fact**
 3 **Because The Form Included All Of The Information It Was**
 4 **Required To Include, And He Understands It**

5 An injury in fact “must be both concrete and particularized and actual or
 6 imminent, not conjectural or hypothetical.” *See Dutta*, 895 F.3d at 1173. As such, even
 7 “a flat out violation of a statutory provision will not necessarily support a civil law suit
 8 [sic] in federal court since a bare procedural violation of a law creating that right,
 9 divorced from any concrete harm will not constitute an injury-in-fact as demanded by
 10 Article III.” *See id.* (internal quotation marks omitted). Rather, when analyzing this
 11 issue with alleged statutory violations,

12 courts must ask: (1) whether the statutory provisions at issue were
 13 established to protect [the plaintiff’s] concrete interests (as opposed to
 14 purely procedural rights), and if so, (2) whether the specific procedural
 15 violations alleged in [the] case actually harm, or present a material risk of
 16 harm to, such interests. In making the first inquiry, [courts] ask whether
 17 Congress enacted the statute at issue to protect a concrete interest that is akin
 18 to a historical, common law interest. The second inquiry requires some
 examination of the *nature* of the specific alleged [violations] to ensure that
 they raise a real risk of harm to concrete interests [the statute] protects. In
 other words, [courts] must consider whether, in the case before [them], the
 procedural violation caused a real harm or a material risk of harm.

19 *Id.* at 1174 (internal quotation marks and citations omitted, non-italicized brackets in
 20 original).

21 The Ninth Circuit has held that alleged violations of 15 U.S.C. § 1681b(b)(2)(A)
 22 meet the first test in that the FCRA’s statutory protections were established to protect
 23 consumers’ concrete interests. *See Syed v. M-I, LLC*, 853 F.3d 492, 497 and 499 (9th
 24 Cir. 2017); *see also Dutta*, 895 F.3d at 1174 (citing *Syed* as an example of an analysis
 25 made on the first step). With respect to the second part of the test, however, a plaintiff
 26 must establish he suffered actual confusion when he claims, as Plaintiff does here, that
 27 the disclosure violates 15 U.S.C. § 1681b(b)(2)(A) because it includes *too much*
 28 information. *See Williams v. Nichols Demox, Inc.*, 2018 WL 3046507, at *3-5 (N.D.

1 Cal. June 20, 2018) (finding plaintiff lacked standing *even though* the disclosure at issue
 2 included a liability waiver because plaintiff did not allege that the disclosure actually
 3 confused her, and collecting numerous other decisions holding same); *see also Stone v.*
 4 *U.S. Sec. Assocs., Inc.*, 2018 WL 3745051, at *10-13 (N.D. Ga. May 31, 2018) (finding
 5 that the “majority view,” which is consistent with the Ninth Circuit’s *Syed* decision, is
 6 that there is no standing when a disclosure includes all the information required by the
 7 FCRA and the plaintiff does not suffer confusion).

8 Plaintiff cannot meet the second part of the test because he does not allege that
 9 the Form failed to include information it should have, and he also admitted he
 10 understood the Form when he reviewed it in full. (*See* Def.’s SOUF, ¶¶ 12, 16-24.)
 11 Specifically, although he had previously claimed that he was confused by the Form, his
 12 deposition testimony makes clear that: (1) he understood that the Form authorized a
 13 background check prior to his executing it; (2) he had no problem with 7-Eleven
 14 obtaining a criminal background report on him even prior to his executing the Form; (3)
 15 he only read a few sentences of the Form, and, altogether, spent just thirty seconds on it;
 16 and (4) he understood the Form when he actually reviewed it in full. (*See* Def.’s SOUF,
 17 ¶¶ 16-24.) The law is well-settled that on such facts, a plaintiff has not suffered an
 18 injury-in-fact on a 15 U.S.C. § 1681b(b)(2)(A)(i) *even if* the disclosure includes
 19 information that is not allowable under 15 U.S.C. § 1681b(b)(2)(A)(i). *See, e.g., Ruiz*,
 20 2018 WL 5099509, at *5-6 (finding lack of standing even when disclosures at issue
 21 included liability waivers because one plaintiff “testified that there was no portion of
 22 the Martech disclosure and authorization he signed that he did not understand”, the
 23 other two plaintiffs “did not even review the disclosure language in the Credential
 24 Check form before signing”, and because “not only did Plaintiffs lack any confusion
 25 about the disclosure and authorization forms, Plaintiffs were fully aware that
 26 background checks were being procured”); *Groshek v. Time Warner Cable, Inc.*, 865
 27 F.3d 884, 887-89 (7th Cir. 2017) (finding no standing even presuming disclosure at
 28 issue improperly included extraneous information because Plaintiff did not contend that

1 this extraneous information resulted in him not understanding the disclosure); *Mitchell*
 2 *v. WinCo Foods, LLC*, 743 Fed. Appx. 889 (9th Cir. Nov. 29, 2018) (unpublished)
 3 (affirming trial court decision to dismiss 15 U.S.C. § 1681b(b)(2)(A)(i) claim based on
 4 standing where plaintiff failed to plead disclosure form had actually confused her);
 5 *Williams*, 2018 WL 3046507, at *5; *Stone*, 2018 WL 3745051, at *10-13; *Walker v.*
 6 *Realhome Servs. & Sols., Inc.*, 2019 WL 1225211, at *6-7 (N.D. Ga. Jan. 28, 2019)
 7 (finding plaintiff lacked standing because challenged disclosure included all the
 8 information required by 15 U.S.C. § 1681b(b)(2)(A)(i), and the plaintiff did not show
 9 he was confused by it).

10 In short, because Plaintiff admitted at deposition he understood the Form when
 11 he actually reviewed it in full, he cannot establish he actually suffered an injury-in-fact
 12 on his claims. As such, they fail as a matter of law.

13 **2. Plaintiff Cannot Establish He Suffered An Injury In Fact For**
 14 **The Additional Reason That 7-Eleven Never Took Any Actions**
 15 **Vis-à-vis Plaintiff That He Disagreed With It Taking**

16 An independent reason Plaintiff cannot establish an injury in fact is that not only
 17 was Plaintiff fine with 7-Eleven obtaining a criminal background on him at the time he
 18 executed the Form, he admitted at his deposition that even now he would not be upset if
 19 all 7-Eleven had completed after he executed the Form was obtain a criminal
 20 background check. (*See* Def.'s SOUF, ¶¶ 17-18.) Given that is all 7-Eleven obtained
 21 on Plaintiff due to him executing the Form, it would obviously defy reason to conclude
 22 he has suffered an injury-in-fact in this case. (*See id.*, ¶¶ 17-18, 25-26); *see also Dutta*,
 23 895 F.3d at 1173-76 (finding no standing even where there was an FCRA violation
 24 because the same result would have occurred *even if* the defendant had not violated the
 25 FCRA as alleged in that case).

3. There Is No Causal Link Between Plaintiff's Claimed Confusion Regarding The Form, And 7-Eleven's Conduct

At deposition, Plaintiff testified he only reviewed the Form before executing it for approximately thirty seconds, and, in doing so, he only read a few sentences in it. (See Def.'s SOUF, ¶¶ 19-20.) He further testified that when he read the Form in full he understood it. (See *id.*, ¶ 24.) In light of this testimony, Plaintiff cannot establish the requisite causal link between his alleged confusion prior to executing the Form and conduct by 7-Eleven because any confusion Plaintiff claims he suffered was the result of his own laziness – not conduct by 7-Eleven. (See *id.*, ¶¶ 19-20, 24.) Therefore, Plaintiff cannot establish this element of the standing analysis either. See *Dutta*, 895 F.3d at 1173 (noting establishing standing requires, *inter alia*, proof of “a causal connection between the injury and the conduct complained of”); see also *Ruiz*, 2018 WL 5099509, at *5 (finding plaintiffs who did not read relevant disclosure lacked standing on 15 U.S.C. § 1681b(b)(2)(A)(i) claim).

B. The Form Complies With 15 U.S.C. § 1681b(b)(2)(A)

1. Overview Of 15 U.S.C. § 1681b(b)(2)(A)'s requirements

The FCRA defines a “consumer report” as being:

any written, oral, or other communication of any information by a consumer reporting agency bearing on a consumer's credit worthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living which is used or expected to be used or collected in whole or in part for the purpose of serving as a factor in establishing the consumer's eligibility for-- (A) credit or insurance to be used primarily for personal, family, or household purposes; (B) employment purposes; or (C) any other purpose authorized under section 1681b of this title.

See 15 U.S.C. § 1681a(d)(1).

One type of “consumer report” under the FCRA is known as an “investigative consumer report,” which is defined as:

a consumer report or portion thereof in which information on a consumer's character, general reputation, personal characteristics, or mode of living is obtained through personal interviews with neighbors, friends, or associates of the consumer reported on or with others with whom he is acquainted or who may have knowledge concerning any such items of information.

1 See 15 U.S.C. § 1681a(e). More information must be disclosed to a person in order to
 2 obtain an investigative consumer report on them relative to the information that must be
 3 disclosed for non-investigative consumer reports. See 15 U.S.C. §§ 1681b(b)(2) and
 4 1681d(a).

5 A prospective employer may not obtain a consumer report from an applicant
 6 unless it first provides the applicant with “a clear and conspicuous disclosure” in a
 7 writing “that consists solely of the disclosure.” See 15 U.S.C. § 1681b(b)(2)(A)(i).
 8 Such a disclosure may include the authorization by the consumer without violating
 9 these requirements. See 15 U.S.C. § 1681b(b)(2)(A)(ii).

10 **2. The Form Is “Clear And Conspicuous”**

11 A disclosure is “clear” under 15 U.S.C. § 1681b(b)(2)(A) if it is “reasonably
 12 understandable”, and it is conspicuous under 15 U.S.C. § 1681b(b)(2)(A) if it is “readily
 13 noticeable to the consumer.” See *Gilberg v. Cal. Check Cashing Stores, LLC*, 913 F.3d
 14 1169, 1176 (9th Cir. 2019).

15 Here, there can be no genuine dispute that the Form is reasonably understandable
 16 – Plaintiff himself admitted as much during his deposition. (See Def.’s SOUF, ¶ 24.)
 17 Similarly, there can be no reasonable dispute that the Form is “readily noticeable to the
 18 consumer” given it is in legible font, and sets forth the relevant headings in bolded,
 19 large, typeface. (See *id.*, ¶ 11.) Therefore, the Form meets the “clear and conspicuous”
 20 requirement of 15 U.S.C. § 1681b(b)(2)(A)(i). See, e.g., *Newton v. Bank of Am.*, 2015
 21 WL 10435907, at *5-8 (C.D. Cal. May 12, 2015) (in granting summary judgment in
 22 reviewing an analogous form, finding these requirements were met because the form
 23 “use[d] language that a lay person would understand” and “[t]he amount of text is
 24 minimal with headings in boldface, capital font using a larger typeface than the
 25 surrounding text”); (Compare Def.’s RJN, ¶ 1, Ex. A with Dkt. No. 23, Ex. A.)

26 **3. The Form Consists Solely Of The Disclosure Itself**

27 The requirement that a disclosure “consist[] solely of the disclosure” is
 28 commonly referred to as the stand-alone requirement. See *Walker v. Fred Meyer*, 2018

1 WL 2455915, at *3 (D. Or. May 7, 2018). Pursuant to this requirement, a “written
2 disclosure may not ‘be encumbered with extraneous information.’” *See id.* (quoting
3 *FTC Advisory Opinion to Coffey* (Feb. 11, 1998), available at
4 <https://www.ftc.gov/policy/advisory-opinions/advisory-opinion-coffey-02-11-98>).

5 Plaintiff claims the Form violates the stand-alone requirement because: (1) it
6 provided information the FCRA requires be provided for both obtaining a “consumer
7 report” and “investigative consumer report” as those terms are defined by the FCRA;
8 (2) noted Sterling Talent Solutions, Inc. would be the third party that would prepare any
9 report obtained pursuant to this form; (3) informed Plaintiff where he could find a
10 summary of his FCRA rights; (4) explained that Plaintiff was authorizing parties to
11 provide information for such a report to 7-Eleven; (5) stated that if Plaintiff executed it
12 he would be acknowledging he had both read and understood the Form; and (6)
13 explained that Plaintiff’s employment offer could be revoked if unacceptable
14 information was uncovered during this process. (*See* Dkt. No. 23, ¶¶ 35-36, Ex. A.)

15 Each of these contentions fail for the following reasons:

- 16 • Combining Consumer and Investigative Consumer Disclosure: It is permissible
17 for an employer to include the required disclosures for both non-investigative and
18 investigative consumer reports in one disclosure so long as the additional
19 disclosures for the investigative consumer report do not “overshadow” the other
20 required disclosures, which is why courts analyzing disclosures similar to 7-
21 Eleven’s Form that include both of these disclosures have held doing so does not
22 run afoul of the FCRA. *See Walker*, 2018 WL 2455915, at *5 (in holding form
23 with analogous provisions did not violate Section 1681b(b)(2)(A)(i) in dismissing
24 FCRA claim, stating “the fact that Fred Meyer provided Walker with a disclosure
25 that discussed both consumer reports and investigative reports does not run afoul
26 of the FCRA” in citing to the Willner Opinion letter, available at
27 [https://www.ftc.gov/policy/advisory-opinions/advisory-opinion-willner-03-25-](https://www.ftc.gov/policy/advisory-opinions/advisory-opinion-willner-03-25-99)
28 99); (*Compare* Def.’s RJN, ¶ 2, Ex. B with Dkt. No. 23, Ex. A.) Moreover, there

can be no dispute that the Form's inclusion of the information required for an investigative consumer report disclosure did not overshadow the Form as a whole because Plaintiff understood a background check was being requested when he executed it. (*See* Def.'s SOUF, ¶ 16.)

- Reference to company performing investigation: The fact that 7-Eleven notes Sterling would be the third party procuring the report is entirely consistent with Section 1681b(b)(2)(A)(i)'s requirements. Indeed, failure to make such a disclosure could have been challenged as misleading. *See Reed v. CRST Van Expedited, Inc.*, 2017 WL 5633153, at *3 (M.D. Fla. Nov. 20, 2017) (holding that a disclosure that "includes information about the content of the consumer report, [a consumer's] right to request a copy of and dispute the report, and the companies potentially generating the report" does not violate the standalone requirement); (*Compare* Def.'s RJN, ¶ 3, Ex. C with Dkt. No. 23, Ex. A.)
- Reference to FCRA Summary of Rights: 7-Eleven was required to inform Plaintiff where he could find a summary of his relevant FCRA rights because the Form authorized obtaining an investigative consumer report. *See* 15 U.S.C. 1681d(a)(1).
- Authorization: On the fourth and fifth points, the FCRA required 7-Eleven to obtain authorization for such a report from Plaintiff, and also allowed such authorization to be included as part of the disclosure. *See* 15 U.S.C. § 1681b(b)(2)(A)(ii).
- Revocation of Employment Offer: 7-Eleven informing Plaintiff of potential consequences from any report obtained ensures an authorization – which may be included in such a disclosure – is meaningfully provided. *See id.*

In sum, the contentions Plaintiff relies on to claim the Form does not meet the standalone requirement lack merit. As such, Plaintiff cannot prove the Form violated this requirement. *See, e.g., Walker*, 2018 WL 2455915, at *5; *Reed*, 2017 WL 5633153, at *3.

C. 7-Eleven Did Not Willfully Violate 15 U.S.C. § 1681b(b)(2)(A)(i) With The Form

The only monetary relief Plaintiff seeks is statutory damages under the FCRA. (See Dkt. No. 23, ¶ 40.) As the Ninth Circuit recently explained,

To recover statutory damages for a violation of the FCRA, Appellants must show that [the defendant] willfully failed to comply with the statute. A willful violation of the FCRA occurs where a defendant knowingly or recklessly violated the FCRA. Recklessness is an objective standard. A defendant acts in reckless disregard when its action both is a violation under a reasonable reading of the statute's terms and shows that the company ran a risk of violating the law substantially greater than the risk associated with a reading that was merely careless.

See *Shaw v. Experian Info. Sols., Inc.*, 891 F.3d 749, 760 (9th Cir. 2018) (internal quotation marks and citations omitted).

Here, there is no evidence that 7-Eleven knew that the Form violated 15 U.S.C. § 1681b(b)(2)(A)(i) – which is unsurprising given, as explained above, it does not do so. Moreover, even presuming the Form presents a technical violation, there was no statute, regulatory guidance or case law that would have put 7-Eleven on notice that the Form was noncompliant at the time Plaintiff executed the Form. See *id.* In fact, other than the case law making clear the inclusion of a liability waiver in a disclosure violates 15 U.S.C. § 1681b(b)(2)(A)(i)'s requirements – which the Form does not do – there is a dearth of on-point judicial or administrative authorities that analyze that statute's requirements. See *Just v. Target Corp.*, 187 F. Supp. 3d 1064, 1067-70 (D. Minn. 2016) (declining to decide whether an analogous disclosure to the Form violated 15 U.S.C. § 1681b(b)(2)(A)(i)'s standalone requirement because, even presuming if it did, the dearth of authority regarding its requirements outside of liability waivers precluded a finding that a disclosure without such a waiver could be considered a willful FCRA violation); (Compare Def.'s RJN, ¶ 4, Ex. D with Dkt. No. 23, Ex. A.) To the contrary, to the extent there is case law addressing analogous disclosures, those sources weigh in favor of finding that the Form is compliant. See, e.g., *Dawson v. Wonderful Pistachios & Almonds, LLC*, 2018 WL 5263063, at *4-6 (C.D. Cal. April 27, 2018); *Walker*, 2018

1 WL 2455915, at *3-5; *Reed*, 2017 WL 5633153, at *3; *Newton*, 2015 WL 10435907, at
 2 *5-8; (*Compare* Def.'s RJN, ¶¶ 1-5, Exs. A-E with Dkt. No. 23, Ex. A.) Therefore,
 3 even if the Form is found to violate 15 U.S.C. § 1681b(b)(2)(A)(i)'s technical
 4 requirements, the violation could not be considered willful given, to the extent there are
 5 authorities that analyze analogous forms, those authorities would favor holding that the
 6 Form complied with 15 U.S.C. § 1681b(b)(2)(A)(i).

7 **V. CONCLUSION**

8 Plaintiff's complaint, as well as class certification, relies on fabricated allegations
 9 that Plaintiff was confused by the Form to manufacture standing. But, when asked at
 10 deposition, Plaintiff readily admitted he was not actually confused; he just never read
 11 (or tried to read) the Form. Moreover, from the few sentences he did read, he
 12 understood the Form authorized 7-Eleven to obtain a criminal background report, which
 13 is all 7-Eleven ever did. Plaintiff did not suffer an actual injury and therefore lacks
 14 standing. Additionally, the Form does not violate the FCRA requirements as it is a
 15 stand-alone document that is clear and conspicuous – as Plaintiff himself confirmed
 16 after he actually read it. Accordingly, Defendant's Motion for Summary Judgment
 17 should be granted.

18
 19 Dated: April 8, 2019

CALL & JENSEN
 A Professional Corporation
 Julie R. Trotter
 Kent R. Christensen
 Delavan J. Dickson

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 23 By: /s/ Julie R. Trotter
 Julie R. Trotter

24 Attorneys for Defendant 7-Eleven, Inc.
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